



Winkler ATEX products with added values

Thank you for the confidence you have shown in purchasing an ATEX product from Winkler.

You have purchased a high-quality product tested externally and certified according to the European Directive **2014/34/EU** for use in hazardous areas.

In addition to the extensive product safety prescribed by legal and normative specifications, Winkler ATEX products have a lot more to offer. They are more than just simple electric heaters and, in addition to their practical functionality and safety, offer other interesting and helpful features for safe and legally compliant operation.

System certification ↔ Sub-assemblies certification

Winkler ATEX products can be used immediately for normal operation without further acceptance by a notified body or expert, taking into account the information stipulated in the installation and operating instructions. We have already taken care of acceptance for you. All ATEX-relevant components have been tested by TÜV Süd and certified in their entirety with an EC / EU type examination certificate pursuant to current standards. We, as a certified manufacturer, confirm through the EU Declaration of Conformity the proper production of ATEX products. Current operating instructions, product descriptions, certificates, EU declarations of conformity and further information can be downloaded at any time from our website www.winkler.eu.



Online product documentation for the explosion protection document

As of now, Winkler ATEX products bear a QR code on the nameplate and, additionally, a green tag with a QR code and NFC tag. Following one-off registration and activation of the product (when scanning the QR code or NFC tag) on the mySupport.org internet platform, complete product documentation that was enclosed with your ATEX product when it was first placed on the market can be downloaded. This ensures that product documentation can be viewed at any time with all the associated documents and certificates for at least 10 years.



Product documentation is an important part of the explosion protection document which, according to European Directive **1999/92/EC** and its national implementation in Germany through §6 para. 9 of the German Ordinance on Hazardous Materials (GefStoffV), the ATEX plant operator must have. The explosion protection document must be available to the ATEX plant operator at all times.

The green tag attached to the ATEX product (image: front and rear) bear a QR code and an integrated NFC tag. These are registered during final inspection with the ATEX product and the associated documentation is stored on the mySupport.org internet platform. Following login and activation, scanning the QR code or NFC tag automatically connects you to the platform on which you can view and, if necessary, download the documents.





Winkler ATEX products with added values

Statutory warranty + guarantee of accuracy of fit

In addition to the legally prescribed warranty of 12 months for industrial products governing functionality and the materials used, Winkler grants a voluntary guarantee for its ATEX heating jackets on the accuracy of fit on the object to be heated.

Furthermore, we guarantee that the electrostatic dissipation of the product can be realised simply and safely purely through connection of the mains supply PE conductor (protective conductor) without additional grounding measures. Disturbances caused by grounding connections can therefore be dispensed with and no longer constitute a source of faults, thus contributing to safe and proper operation. Further information on the electrostatic discharge capacity of our ATEX products is available in the download area of our website www.winkler.eu.



TRGS 727



Additional services > Installation, training, individual approvals

In addition to an extensive product portfolio of certified flexible explosion-protected heating solutions, Winkler also provides additional support services. Aside from telephone support in the event of inquiries relating to explosion protection, these also include the organisation of installation and service activities if requested. Necessary repairs or conversions of ATEX products can only be realised at the manufacturer's premises, but are realised promptly and cost-effectively following consultation.

Certification and annual monitoring of our production facilities pursuant to Directive 2014/34/EU mean we are able to confirm custom-made products independently through internal production control in accordance with Annex VIII of the Directive governing use in zones 2 / 22.

Individual approvals pursuant to Annex IX of the Directive can be issued by a notified body at the factory for custom-made products used in zones 1 / 21.

Training and customer-specific seminars on flexible electrical heating systems for hazardous areas complete the services offered.

Please contact us if necessary, and we will be happy to provide you with help or support.

